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Policy for Quick Turnaround Orders without Pre-Production Samples

No Sweat Specialties requires our customers to sign this document in the event that an order is time sensitive and the customer wishes to forgo our pre-production sample process.

Imprinted Orders

Our method of *printing* is by heat transfer. We have tested various forms of printing and found this method to offer the best quality for our products. Issues and restrictions to consider:

- The substrate that we print is either stretch terry-loop cotton (i.e. sweatbands) or the uneven portions of our socks. All products are pre-stretched prior to printing in order to minimize any logo distortion. However, Sports Solutions, Inc. will not guarantee that the imprint will not crack when worn.
- By using a plastisol heat transfer, the ink adheres to the top of the terry loops on our sweatbands. In some cases, the ink may appear capable of flaking. This is not the case. The ink is adhering to every possible terry loop underneath. Do not pick or rub the transfer. This will cause the transfer to separate among terry loops and damage the imprint.
- After printing, logos may appear “scrunched” while the product is relaxed in its natural state. The logos will extend close to their normal size when the product is worn.
- We discourage the use of serif font types (i.e. Times New Roman). Fonts with short lines stemming from and at an angle to the upper and lower ends of the strokes of a letter do not print well. We encourage bold fonts such as Arial Black for maximum printability.
- Light prints (i.e. white, orange) on dark sweatbands (i.e. black, navy) will not be 100% vibrant or appear bold. The darkness of the band will show through the print.
- Logos and lettering need to be as big and bold as possible for maximum printability. We recommend letters to be at least 5MM high in order to print.

We thank you for taking the time to read and understand the challenges we incur when producing custom orders. We hope this will also help you understand why the pre-production sample process is taken very serious and highly recommended.

Your signature below indicates that you understand our decorating limitations and approve the order to move forward into production. *No Sweat Specialties* will not accept product returns that conform to paper proofs or verbal agreements to proceed with requested orders.

Company Name

Date

Authorized Buyer Signature