

Policy for Quick Turnaround Orders without Pre-Production Samples

We require our customers to sign this document in the event that an order is time sensitive and the customer wishes to forgo our pre-production sample process.

Direct Embroidered Orders

Direct Embroidery is often the preferred decorating method when time allows. There is no fool-proof way for us to guarantee that the embroidery we provide will run as smooth as embroidery on a flat substrate. Issues and restrictions to consider:

- It is extremely difficult to embroider on stretch, terry-loop cotton. The stretch of the material makes it difficult to ensure precise logo registration if the design is outlined with a border. **By signing this form, you understand that we do not guarantee outline registration at 100% on certain designs for each product that we manufacture.**
- There are two embroidery orientations that we use for wristbands (horizontal or vertical). *If applicable, reference [horizontal vs. vertical.jpg](#).* Horizontal embroidery will always have a flat appearance in its' relaxed state. Vertical embroidery will look "puckered" when the wristband is relaxed. Vertically embroidered logos will extend when stretched or worn. You may select either embroidery orientation for your order.
- We will add loose, fill stitching to your embroidered design when we feel necessary. Loose embroidery stitching is placed behind designs that are not completely filled in. This stitching encourages a cleaner, more stable logo.

We thank you for taking the time to read this form and for understanding the challenges we incur when producing custom orders. We hope this will also help you understand why the pre-production sample process is taken very serious and highly recommended.

Your signature below indicates that you understand our decorating limitations and approve the order to move forward into production. *We will not* accept product returns that conform to paper proofs or verbal agreements to proceed with requested orders.

Company Name

Date

Authorized Buyer Signature